Please fill out the form and send to Customer Services Team: customer.services@cmsdistribution.com

CMS Distribution RMA request form

Company Name/Person	*MANDATORY FIELD		
Account Number	*MANDATORY FIELD		
Email Address	*MANDATORY FIELD		
Reference for credit note	*MANDATORY FIELD		

*MANDATORY FIELD

Po Number	**Invoice Number**	**Product SKU(CMS)**	**Vendor**	**Manufactor part number**	**Quantity**	**Reason**	**Fault Description or reason for return if not faulty**
*MANDATORY FIELD	Not set if PO provided	Not set if vendor Sku provided	Quantum	not set if CMS sku is provided	*MANDATORY FIELD		*MANDATORY FIELD

Warranty Terms & Conditions:

1. Any shipping costs incurred in returning product to CMS Distribution is the customer's responsibility.
2. Goods will not be accepted from the carrier unless clearly marked with a CMS Distribution RMA number.
3. Warranty will be void unless returned in suitable packaging.
4. Your RMA request will not be actioned unless the request form is completed in full
5. The RMA must be returned within 14 days from the date of issue of the RMA number
6. The RMA number is only issued for the goods stated above
7. We reserve the right to credit or replace faulty units with a product of equal or greater specification. In the case of a credit current products will be credited at current price, "end of life" products will be credited at the equivalent current product price.
8. All products will be inspected for shortages; these will be noted and may be deducted in the case of a credit.
9. No credit or replacement will be given for units that have been physically damaged
10. We reserve the right to return any no fault found products
11. The product warranty is valid for one year from the date of invoice unless otherwise stated.
12. By submitting an RMA request using this form you are agreeing to the terms and conditions stated above